



GROUP SALES FACT SHEET FOR LYRIC'S 2009-2010 SEASON

- ◆ Groups must consist of 15 or more people.
- ◆ Orders received **by May 31** receive top seating priority.
- ◆ All regular season group ticket orders are confirmed and invoiced by our ticket office in early July. Please do not begin selling any Lyric Opera events until you have received confirmation.
- ◆ When at least 20 tickets are paid for, the group coordinator will receive these bonus gifts:
 - ◆ 1 free ticket on the same date and price section as the group
 - ◆ 1 free 2009/10 Lyric Opera *Season Companion*
 - ◆ 1 free 2009/10 *Lyric Opera News* subscriptionIf at least 20 tickets are paid for **by August 31**, you will also receive an added bonus:
 - ◆ 2 tickets to Lyric's 2009/10 Preview Concert in September
- ◆ When at least 40 tickets are paid for, the group coordinator will receive these bonus gifts:
 - ◆ The same gifts as the 20-ticket level above (delivered once 20 tickets are paid for), plus 1 additional free ticket (maximum of 2 per performance).For the first 2 groups of 40 or more to pay in full, the group coordinator will receive:
 - ◆ 1 gift certificate redeemable for a one-night stay at the popular Hotel Allegro *
- ◆ Tickets should be requested only for the performances/price sections listed on the availability sheet.
- ◆ A NON-REFUNDABLE 50% payment on each opera you've requested is due **by August 31** (except for the Opening Night Gala, which is due by **July 31**). The balance must be paid at least one month prior to the performance date. **
- ◆ After the 50% payment has been made, you may increase the size of your group, providing tickets are available; or decrease the size of your group, provided the number does not go below the minimum 15. Once payment is received ALL SALES ARE FINAL: NO REFUNDS OR EXCHANGES.
- ◆ Tickets that are not fully paid one month prior to your performance date will be released for general sale.
- ◆ All fully-paid regular season tickets will be mailed immediately upon receipt of payment.
- ◆ Please make checks payable to Lyric Opera of Chicago. We also accept Visa, MasterCard, Diners Club, Discover and American Express.
- ◆ Group Sales Coordinator is Shelley Cameron at 312-827-5613 or groupsales@lyricopera.org

Please note: All bonus gifts are non-transferable.

* This gift does not guarantee availability on the same day as your Lyric performance. Complimentary hotel reservations are subject to date availability, and do not include gratuities. Rooms may not be available during peak convention and high demand periods. Rooms must be arranged independently, as Lyric Opera cannot make hotel arrangements for visitors.

** Orders placed after August 31 require 50% payment within 7 days of confirmation of ticket availability.